

COVID-19: We're all in this together. Be safe.



Your Credit Union is Here to Serve You

The spread of Coronavirus (COVID-19) in our region, across the country and around the world is undoubtedly causing concern for you, your family and your community. I want you to know that at Hamilton Sound Credit Union, the well-being of our members, staff and community is our priority.

Have you travelled out of country recently or are feeling unwell?

To ensure the health and wellbeing of our staff and our members we encourage anyone who has recently travelled outside of the country or is not feeling well to contact us by phone at 1-877-651-8785 to receive service.”

Wondering how to do your banking without coming in to the branch?

Our online banking enables you to view accounts, check balances, make deposits, pay bills and transfer money. You can logon to our online banking at: <https://www.hscunl.ca/Home/> or download our mobile app:



If you are not currently signed up yet, easily submit an online form at <https://app.honestmoney.ca/register> and we will connect with you to get set up or you can call our office below during regular business hours

If you're new to online banking, we have some video resources to help you.

[Mobile Banking App](#): A quick video showing the layout of the mobile app and how easy it is to access your finances online.

[Deposit Anywhere](#): An instructional breakdown on how to make a cheque deposit anywhere at any time.

Keeping You Safe: In-Branch Banking

Hamilton Sound Credit Union is taking extra steps to keep you and our employees safe at your branch. We are deep cleaning the branches daily including sanitizing door handles, ATMs, and reception areas. Hand sanitizers are also available for member and employee use.

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Protect Yourself from Fraud

Unfortunately, scammers will try to take advantage of situations like this. Please remember that **we will never send you unsolicited emails asking for personal identification such as passwords, PINs, social insurance number, credit card or account information.** Hamilton Sound Credit Union wants you to know that we take the safety and security of your information seriously. If you ever receive an email that appears to be from someone at our branch, please call one of the following numbers to confirm whether the email is legitimate before responding.

Toll Free: 1-877-651-8785

Carmanville Branch: 709-534-2224

Gander Branch: 709-651-0050

Triton Branch: 709-263-7220

We're here to serve you

If you have questions about your banking services, we're here to support you. Please contact us.